Con Edison Customer Texting Information – New Initiative

When and if you should lose power in the coming months, the process for reporting outages to Con Edison has been streamlined. *(As a caveat, you still MUST report your house outage even if the entire neighborhood is out and logic dictates that Con Edison should know of your situation).*

There are now multiple ways to communicate with Con Edison:

- Report an outage using the Con Edison app for Apple and Android devices
- Text REG to OUTAGE (688243) and follow the prompts to register
- Note: **You will need to have your Account # available in order to register**
- Once registered text OUT to OUTAGE (688243)

To check the status of a restoration, use any of the following:

- Go to coned.com/StormCentral and see “Check Status” or “View Outage Map”
- Check the Con Edison mobile app from your Apple or Android device
- Once you register for text alerts (see above), text “STATUS” to OUTAGE (688243)
- Call 1-800-75-CONED (1-800-752-6633)

All information is located on the Con Edison website – www.coned.com